

Faculty and Staff
April 2, 2020
Page Two

I personally was in contact with a high official at Blue Cross this weekend, as was one of our Trustees, to try to convince him that the college and our employees simply cannot afford such a huge and unnecessary increase. Unfortunately, our pleas fell on deaf ears.

I acknowledge that there have been past concerns about Univera's customer service and that there may be some faculty and staff who still have concerns about it. However, I also believe, based on recent conversations and data, that those customer service issues have long ago been addressed and that that switching to Univera is the best decision for our faculty and staff in terms of keeping costs down and money in people's pockets.

I want to thank the faculty and staff members who served on the Health Insurance Renewal Committee for their hard work in examining proposals from the various providers and discussing the pros and cons of each. They did a great job o was (U)n-12 p12 (to (U)n-12 p1)n-1 8o hlllUineaa
tm Th-27the-1(UollUb)5 (hl 0 Tw 170 T(i-2 Tc -0.002 Tw 0.0 Td3mmiqlit1(b)2(a)4e1 (n)5(e)ic2bive